

What is the order timeline from submission to distribution?

There are two organized order and pick-up dates on our program calendar:

- Fall Orders: Placed March thru August**
 - If a tree is ordered during these months, then tree pickup will be in **October**.
- Spring Orders: Placed September thru February**
 - If a tree is ordered during these months, then tree pickup will be in **April**.
- Trees should be planted ASAP in both cases.

The confirmation receipt emailed to parents when the order is submitted will have the month of pick-up listed. Parents will also receive an email from MR three weeks ahead of pick-up, providing the exact date and pick-up times.

Where will parents pick up trees?

Trees will be available for pickup at the Monarch Research facility: 4970 Lakeside Road, Marion, IA

What if a parent loses their certificate?

If a certificate is lost, the parent should contact Monarch Research for replacement by visiting our website [Contact Us](https://monarchresearch.org/contact) page at monarchresearch.org/contact. They will need to provide their name, email address, and hospital affiliation.

Does the certificate expire?

No, the certificate does not expire. Parents may order a tree at any time (subject to availability). Species supply is limited, when we run out of inventory, that species will no longer show as available.

Who should a parent contact with questions?

Program questions should be sent to Monarch Research at monarchresearch.org/contact.

Can parent(s) order trees for more than one child?

Yes. You will need one certificate, and a unique order code, for each child. Orders will need to be placed individually since the order form will only allow one tree selection. Simply request an additional certificate from the hospital staff during your visit or stay.

What if the parent moves after ordering?

It is important that Monarch Research be kept informed of any change in contact information to assure we can communicate accurate tree distribution details. Parents should email us at info@monarchresearch.com or complete the online form at monarchresearch.org/contact.

What if parent(s) do not have a place to plant their tree?

We recognize that not all parents may have a suitable location to plant a tree for their child. To address this, we have partnered with Linn County Conservation who will provide an area within a County Conservation park, preserve, or natural area where trees are needed as part of restoration goals. These areas will be designated as the 'Children's Woodlands' for One Child, One Tree plantings. Parents choosing this option will receive instructions from Monarch Research as to when and where to plant their tree under the guidance of park rangers.

Children's Woodland Program Guidelines include:

- Linn County Conservation will provide an area within a County Conservation park, preserve, or natural area where trees are needed as part of our restoration goals.
- Trees planted in a Conservation area will not be physically marked as part of the Program, but families are welcome to use mapping software, pictures, etc. on their digital devices to mark the tree for future visits.
- After planting, Conservation will provide general care for the tree in the first year to assist with establishment, including watering the tree should a period of drought be experienced. Fencing will eventually be removed and recycled when the tree is large enough to prevent damage from deer.
- Conservation will not replace the tree in future years should it die from a storm, disease or other pests, but will allow Monarch Research to provide a replacement and will help coordinate replanting.
- Planting a Program tree on a Linn County Conservation area is a great way to give a gift to our community and help us restore the Iowa ecosystems that are critical to the future of birds, pollinators, and people!
- All questions should be directed to info@monarchresearch.com

What if the parents leave the hospital without their child (adoption, loss of a child)?

We recognize this is a very difficult time for families. We welcome and encourage all parents to plant a tree in honor and memory of their child. Hospital staff can provide a certificate at the appropriate time.

Who manages the One Child, One Tree program?

Monarch Research staff and volunteers manage the program. We do ask for assistance during distribution.

Who provides program funding?

The program is funded by an amazing group of community-minded individuals who have provided generous donations to Monarch Research. With their support, and the many volunteers who donate their time, we are able to help restore habitat and tree canopy in Linn County.

Does Monarch Research have other native tree programs for those interested in planting trees that are not new parents?

Yes! The Planting Forward program offers trees to nonprofit organizations, businesses, hospitals, landowners, and many other groups. Please visit our website to learn how you can help restore native habitat through the planting of native trees. Learn more here: [Planting Forward](#) or scan the QR code below to visit our website.

How can I make a donation to Monarch Research to help continue this unique program?

Thank you for considering Monarch Research for your philanthropic donation. You may donate directly on our website at monarchresearch.org/donate.

